



OPERATION AND MAINTENANCE MANUAL

CONTENTS

- 1.0 OVERVIEW AND GENERAL CARE OF YOUR WINDOWS AND DOORS**
- 2.0 TILT AND TURN WINDOW OPERATION**
- 3.0 SLIDING WINDOW OPERATION**
- 4.0 SLIDING DOOR OPERATION**
- 5.0 AWNING/CASEMENT WINDOW OPERATION**
- 6.0 WARRANTY STATEMENT**

1.0 GENERAL CARE OF YOUR WINDOWS AND DOORS

ALL Canon window and door products Are Double glazed uPVC system (unplasticized PVC) which are all reinforced with Galvanized Steel for added strength. All uPVC window systems are extremely robust, energy and sound efficient and have high security due to its multiple locking systems. All uPVC window require very little maintenance across all climates and regions however a few notes made below will help keep your windows forever new and in good working condition.

All Canon Windows and doors comply to AS 2047 and AS1266 standards for windows and glass selection In buildings.

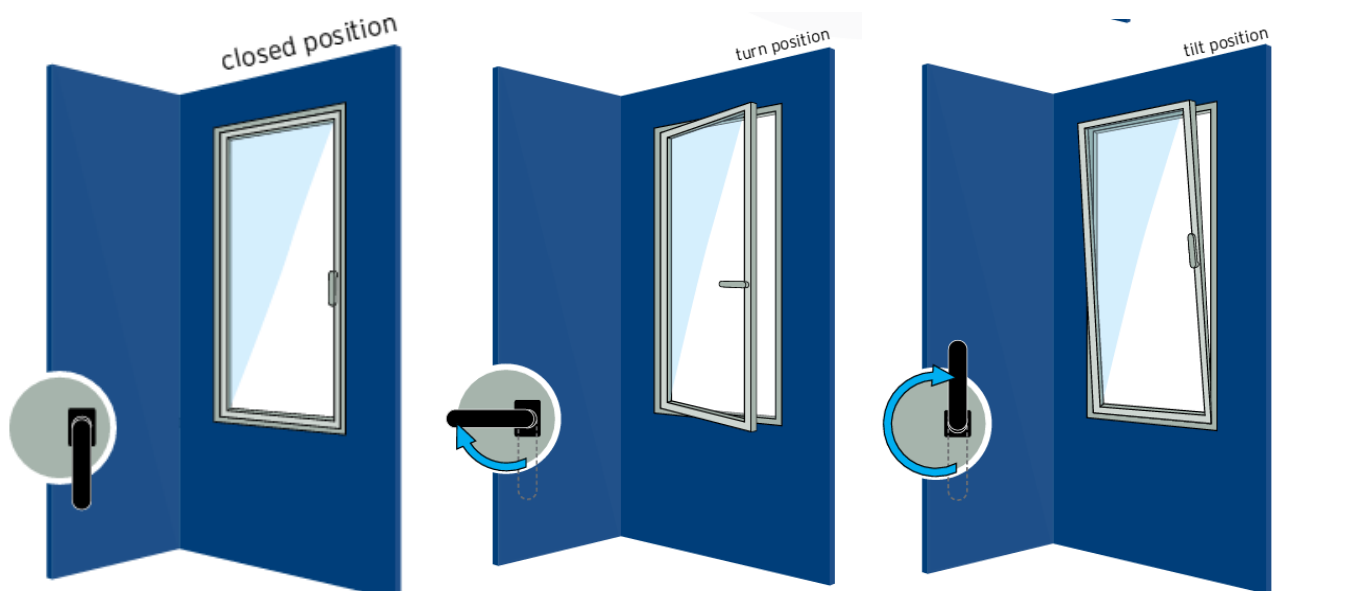
Keeping your windows Clean and Dirt Proof:- Normally a damp cloth wiped on the surface of the frames will be sufficient to clean the window frames, For Stubborn stains use of Mineral Turpentine is recommended , and once the stain has been removed follow it up and wipe with a damp cloth.

Hardware Maintenance:- The hardware provided in your windows and doors if Ferrous Tested and has strong resistance to rust, however being moving parts lubrication is strongly recommended every 6 months. WD40 or other lubrication agents are recommended to be used every 6 months

Sliding door Tracks:- The Tracks for Sliding doors and windows does require lubrication and a thorough cleaning to keep the doors in a good sliding condition. Failure to do so will damage the runners in the long run and may ask for replacement in case of non-maintenance.

2.0 TILT AND TURN WINDOW OPERATION

A tilt and turn window system is a Highly Energy efficient window system which is highly draught draught due to the double seal mechanism, to add to that it boasts of upto 5 locking points all round the window which makes it the most secure windows going around. Keylock handles provided to inactive the handle upon locking with the key



With the Handle Pointing Down
The Window is in full lock
Position

In the turn position the handle
is pointing at 90°.The window
can be swung in

In the Tilt position the handle is
Pointing upwards, this position
is a secure position whilst letting
Ventilation in.

3.0 SLIDING WINDOW OPERATION

Sliding windows are horizontal sliding type of windows with a bottom running track and sashes which are a combination of fixed and movable.



Handle pointing Downwards is lock position and handle at 90° is open Position. Keylock handles provided to inactive the handle upon locking with the key. Lockable with upto 3 locking points
Maintenance as per notes above

4.0 SLIDING DOOR OPERATION



Same operation as per sliding window except handle and lock design is different. Door can be operated both from inside and outside and deadlocked with 4 Point hook locking. Maintenance as per notes above

5.0 AWNING AND CASEMENT WINDOWS

Awning windows are outward opening windows which are top hinged and Casement windows are outward windows which are hinge to Case out. Both have up to 3 locking points and should be maintained according to notes above.



Awning windows open out. Window Handle points upward in open position and at 90° in closed position. Locks at up to 3 points



Casement window Case outwards. Window Handle points at 90° in open position and downwards in closed position.

WARRANTY STATEMENT

Canon Double glazing provides the following Warranties for all its products in the Warranty statement which is listed below

Structural Warranty of the window:- not less than 10 years

Non colour fading of the window:- not less than 7 years (tested 4000h accelerated weathering)

Hardware components:- not less than 1 year

In event of failure of the product under the above warranties Canon shall replace or repair the product at their cost, in the event Canon Service Team finds that the failure has resulted due to misuse, improper maintenance care or any other factor not listed as part of the warranty, the client shall be charged in full in case of a repair or replace and also be charged an attending fee by the service team